

**JULIE NUZZOLILLO (CRUZ) , RN**  
7 Mansfield Road North Haven, CT 06473

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**OBJECTIVE: Multi-skilled professional seeking employment as a registered nurse.  
Bilingual-fluent in Spanish**

**EDUCATION:**

**Saint Vincents College 2003-2008**  
Associates Degree in Nursing

**Notre Dame Catholic High School 1987-1991**  
High School Diploma

**CERTIFICATIONS:** Licensed Registered Nurse Ct. License Number 085369  
Licensed Registered Nurse RI License Number RN58335

**AWARDS & AFFILIATIONS:** 2007 RN Peer Recognition Award  
Lifetime member of Phi Theta Kappa

**PROFESSIONAL EXPERIENCE:**

**Kindred At Home, Hamden, CT**

**October 2018- RN Executive Director**

**October 2019**

- 1. Supervised the provision of therapeutic services provided the agency**
- 2. Contributed to the overall company success by effectively managing the agency's clinical operations, services, personnel performance and office management on an ongoing basis**
- 3. Ensured that the client's plan of care is individualized and appropriate, executed as written and reassessed by the appropriate health care professional**
- 4. Complete review of evaluation packets, Oasis and 485s**
- 5. Follow up on Oasis Assessments that cannot be processed due to Licensed Professional documentation deficiencies**
- 6. Follow up on all referrals through admission and billing processes in which Medicare is not the primary payor.**
- 7. Approve all non-admissions prior to the non-admit decision being made by the office or field staff**

8. Held weekly case conference to discuss client issues
9. Approve weekly schedules and ensure productivity standards met for full time employees
10. Participated on an on-call rotation
11. Conducted QI functions
12. Recruited, hired, oriented and retained field and office staff
13. Conducted general and job specific orientation
14. Handled all employee counseling and terminations
15. Supervised the day to day office and clinical operations

**Brookdale Senior Living, Indianapolis, Indiana**

**November 2017 – Director, Clinical Services Specialist  
July 2018**

1. Provide support and oversight to AL/Memory Care Facilities in CT and RI
2. Prepare communities to pass state audits and survey
3. Staff development. Training of new HWDs and RN Designees, and LPNs, and RCAs
4. Perform chart audits, quality assurance

**Fresh Store 24, LLC**

**August 2016- Owner/ CEO  
September 2017**

1. Ran a family owned vending business with my husband
2. Business was sold to a venture capital firm

**Constellation Home Care Services, Wethersfield, CT**

**November 2014- RN Supervisor of Clinical Services/Branch Manager  
August 2016**

1. Began as case manager for home care patients then promoted to supervisor
2. Responsible for day to day operations of the agency
3. Case Managed Medicare, Medicaid, and Private Insurance patients
4. Did quality review on admissions, recerts, ROCs, and discharges
5. Assisted in hiring clinical staff
6. Trained clinical staff to home care

**McKesson Corporation-Subcontractor for Community Health Network, Wallingford, CT**

March 2013- Operations Manager

November 2014

1 Responsible for leading a care management team, and the successful delivery of care management services

2 Advanced the client program objectives, ensuring contract performance metrics: goals, objectives and service levels are met

3 Serving as the operations point of contact for the client executive leadership

4 Lead on-site program operations and program performance

5 Responsible for program planning and execution, ensuring the McKesson team is delivering the program as designed, achieving optimal operational effectiveness

**Maplewood Senior Living-Assisted Living Facility, Norwalk, CT**

November 2012- RN Designee

January 2013

1 Support the Director of Nursing in the administration of the nursing services

2 Direct, plan, and coordinate service activities of professional nursing and auxiliary nursing personnel in rendering resident care

3 Interpret policy and regulations to all nursing personnel and ensure compliance

4 Analyze and evaluate nursing and related services rendered to ensure quality of resident care

5 Assume responsibility for providing oversight of the resident health care service needs, including the overall medication delivery system and the coordination of in-service training for the Resident Care Services Department

6 Contribute directly and positively to the team approach to quality resident care by attending to and assisting with a variety of physical, emotional, and social needs to help residents maintain their highest level of independence possible

**Visiting Nurse & Hospice of Fairfield County, Norwalk, CT**

July 2012-  
October 2012

Community RN Liaison

- 1 Act as liaison between VNHFC and the community
- 2 Act as the initial clinical point of entry for referrals, questions and requests for information from all sources
- 3 Develop and coordinate all pre-admission plans of care
- 4 Process all inquiries/referrals for services, including securing clinical, financial and demographic information
- 5 Primary RN for assessment and coordination of care for hospice patients receiving inpatient care at Norwalk Hospital
- 6 Function as primary internal educational resource for community members relative to programs/services and community resources
- 7 Responsible for cross coverage of other clinical support team members

**Visiting Nurse & Hospice of Fairfield County, Norwalk, CT**

October 2011-  
July 2012

Primary Care Nurse Case Manager

- 1 Patient care and Oversight of the Plan of Care
- 2 Overall responsibility for the management, oversight, coordination, and provision of care for a group of patients
- 3 Responsible for providing for the physical, mental and social well being of patients using evidence-based practice
- 4 Case management skills directed towards achieving positive health outcomes; coordination an interdisciplinary team, assuring adequate financial coverage for the care of agency patients and appropriate utilization of resources to achieve optimal health care benefits

**Connecticut Home Health Care, Trumbull, CT**

August 2010-  
September 2011

RN Intake Supervisor

- 1 Oversee and Overview the Intake Department
- 2 Assure that each admission/resumption of care or transfer to the hospital of a new or current patient will proceed smoothly and allow clinician to provide quality care
- 3 Review each Intake and work with the Intake personnel to assign a clinician to open the case, add the referral to the assignment board, and review each referral
- 4 Identify what needs to be added to each referral prior to giving to the clinician
- 5 Supervise all aspects of the patient intake and referral process including supervising members of the admission team
- 6 Collaborate with community liasion personnel to establish and maintain positive relationships with customers and referral sources
- 7 Respond to customer requests and concerns and supervise the insurance verification and authorization processes. Obtain reauthorizations
- 8 Prepare Transfer Oasis and Review Discharge Oasis
- 9 Monitor and Track Face to Face documentation
- 10 Assist Nurse and Therapy Scheduler with each clinician schedules to assure that they are meeting their points or stats for the week
- 11 Prepare daily reports on admissions and agency census
- 12 Case Managed Adult/Med Surg patients

### **The Endoscopy Center Of Fairfield, Fairfield, CT**

March 2009-  
August 2010                    Registered Endoscopy Nurse Free Standing Ambulatory GI Suite

1 Staff Registered Nurse functioning as a member of the endoscopy center to provide direct and indirect professional nursing care.

2 Performing nursing activities in the suite for adolescent, adult and geriatric patients through the application of the nursing process.

3 Responsibilities include working in admitting to obtain intake history and start IV fluids. Work in the procedure room administering IV Sedation under the supervision of the M.D. and assisting with obtaining biopsies. Work in the recovery room to fully recover the patient to be stable for discharge.

### **Hospital Of Saint Raphael, New Haven, CT**

June 2008-  
February 2009                    Registered Nurse Women and Children Health Services Department

1 Registered professional nurse utilizing the nursing process to diagnose and treat postpartum, postop gyn, med-surge and pediatric patient and family responses to actual or potential health problems.

2 Assume responsibility and accountability for prescribing, delegating and coordinating care.

### **Women's Medical Group, P.C., Bridgeport, CT**

August 2001-  
May 2008                            OFFICE MANAGER

Oversees the implementation of office functions and practice policies.  
Trains medical and clerical staff.  
Conducts performance and salary reviews for all employees.  
Oversees employee hiring and termination.  
Supervision of all clinical and clerical functions.

**Norwalk Hospital, Norwalk, CT**

August 2000-  
November 2000

**LEAD PATIENT REGISTRAR**

Served as liaison between admitting and hospital employees.  
Performed all duties of the Registration Department.  
Maintained Quality Assurance measured by performing regular audit of employee output.  
Ensured accurate data submitted to CHIME  
Supervised proper training and continued in-services of employees.  
Encouraged optimal employee productivity.  
Performed weekly payroll.  
Coordinate patient bed placement.  
Verified and certified patient insurance benefits.  
Scheduled patient procedures and pre-admission testing.  
Coordinated hospital expiration procedures.

August 1999-  
August 2000

**PATIENT REGISTRAR**

Ensured complete and accurate registration of inpatients and outpatients.  
Obtained, verified, and processed all required biographical and financial data.  
Admitted patients reporting to the Emergency Department.

**Women's Health Care, L.L.C., Trumbull, CT**

September 1997-  
August 1999

**OFFICE MANAGER**

Trained medical and clerical staff.  
Performed employee annual reviews.  
Performed payroll, accounts payable, and accounts receivable responsibilities.  
Obtained pre authorization for medical and surgical procedures.  
Answered phones and scheduled appointments.